

Have questions about

VYSA and **RSG** ?

Need help or got turned down?

Ombudsman Ontario helps
resolve complaints and
makes sure you're treated fairly.

**You have the right to get information and
ask us to look into what happened.**

Contact us at 1-800-263-2841 or cy-ej@ombudsman.on.ca

Know your rights to get the support you need

As a young person between the ages of **16** and **22**, you have the right to know about programs that keep you safe and supported as you move towards adulthood:

Voluntary Youth Services Agreements (VYSAs) and the **Ready, Set, Go (RSG)** program

Voluntary Youth Services Agreement

If you are **16** or **17** years old and need protection or a safe place to live because of **physical or sexual abuse, neglect, abandonment**, or because you're **not safe at home**, you may be eligible for a **VYSA** - even if you've never been involved with a children's aid society or an Indigenous child and family well-being agency before. This is **an agreement between you and a children's aid society** - it is voluntary and **you can end it at any time**. If you stay involved until age **18**, you **may be eligible for the Ready, Set, Go** program.

Ready, Set, Go

If you are **18 or older** and have been involved with a **children's aid society** or an **Indigenous child and family well-being agency** because you were in **extended society care, customary care (funded)**, or were in a **VYSA at age 18**, you may be eligible for the **Ready, Set, Go** program, potentially extending support up to your **23rd birthday**.

What you might receive

Both **VYSA** and **RSG** provide services and supports such as:

- **Financial assistance**
- Help with **coordinating a living arrangement**
- Help with **identification and documentation**
- Support as you work towards independence including support with **life skills, education, employment, health** and connection to **family and identity**

If a society isn't providing you with this assistance, you have the right to know why.

Need help?

Contact us:

www.ombudsman.on.ca

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